



# Northwest Plumbing, Heating & AC Addresses Winter Drain Cleaning Challenges and Clogged Sink Prevention

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Northwest Plumbing, Heating & AC has expanded its winter service capabilities to address the increased demand for drain cleaning and heating system maintenance as temperatures drop across the Quad Cities region. The company, which has served Iowa and Illinois communities since 1923, has enhanced its diagnostic procedures and scheduling options to help homeowners prevent both plumbing emergencies and heating system failures during the coldest months of the year.

The expansion comes as the company responds to seasonal patterns showing that drain and sink issues often coincide with heating system demands during winter months. Frozen pipes, slow drains, and water heater failures frequently occur alongside furnace breakdowns when extreme cold weather strikes the region. The enhanced service program addresses both plumbing and heating needs through comprehensive maintenance packages and priority scheduling for enrolled customers.

"Winter presents unique challenges for both plumbing and heating systems in the Quad Cities area," said Bill Durand, Service Director at Northwest Plumbing Heating & AC. "We have structured our expanded programs to address the full spectrum of home comfort needs, from preventing frozen pipes and clearing stubborn drains to ensuring heating systems operate efficiently throughout the season. Our integrated approach helps homeowners avoid the compounded problems that often arise when multiple systems fail during severe weather."

The company's Service Partner Agreements, starting at \$99 annually for heating systems and \$119.40 for plumbing coverage, provide scheduled maintenance visits, priority service scheduling, and waived after-hours fees. These preventative maintenance plans cover furnace systems, boilers, geothermal heating, high-efficiency equipment, water heater services, drain cleaning, and sump pump installations. The comprehensive coverage recognizes that home comfort systems are interconnected, particularly during extreme weather conditions.

Recent customer feedback has highlighted the value of integrated service capabilities. The company maintains a 4.8 out of 5.0 rating on its Google Business Profile from over 600 customer reviews, with many customers noting the convenience of addressing multiple home system needs through a single service provider. This news article reflects the growing trend among homeowners seeking comprehensive home maintenance solutions rather than managing multiple service contracts.

The enhanced diagnostic technology now employed by the company enables technicians to identify issues more precisely in both plumbing and heating systems. Camera inspection equipment helps diagnose drain and sewer problems, while advanced furnace diagnostic tools reduce both diagnosis time and repair costs. The company has also increased its service capacity by hiring additional experienced technicians and extending service hours to accommodate emergency requests.

The company has also modernized its communication channels, maintaining an active presence on Twitter and other social media platforms to provide seasonal maintenance tips and service updates. The streamlined appointment booking system allows customers to schedule service more efficiently, with improved communication about service windows and technician arrival times.

Northwest Plumbing, Heating & AC operates from its Davenport headquarters, providing 24-hour emergency service throughout the Quad Cities area. The family-owned business offers installation, repair, and maintenance of heating, cooling, and plumbing systems, supported by certified technicians and financing options through approved lending partners.

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For more information about Northwest Plumbing, Heating & AC, contact the company here: Northwest Plumbing, Heating & AC Bill Durand (563) 391-1344 bdurand@northwestmech.com 5885 Tremont Ave Davenport, IA 52807

## **Northwest Plumbing, Heating & AC**

*Founded in 1923, Northwest Plumbing, Heating & AC has grown from its humble beginnings to one of the most trusted residential plumbing, heating and cooling providers in the Quad City area and beyond.*

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